



Terms & Conditions

All Quotations on the Goods and/or Services named are subject to the following Terms and Conditions:

APPLICABLE TERMS AND CONDITIONS: The acknowledgement of this order by the Seller or commencement of any performance by the Seller pursuant to this order shall constitute Purchaser's acceptance of the Seller's terms and conditions and the prices set forth herein and this order is expressly conditioned upon the acknowledgement of the quotation or upon Seller's commencement of performance hereunder, shall be deemed to have withdrawn any such terms and conditions that conflict with, are inconsistent with or are in addition to the terms and conditions set forth herein.

PRODUCTS OFFERED ON THIS QUOTATION are subject to all applicable export and re-export laws and regulations of the United States of America. Customer agrees not to resell or re-export product or technical data without obtaining appropriate licenses when required.

LIMITED WARRANTY: San-tron, Inc. shall not under any circumstances be liable for any damages, installation costs or consequential damages resulting from the use of our products. We warrant that all San-tron, Inc. products will be free from defects in material and workmanship under normal use for a period of ninety (90) days after date of shipment to the original buyer. This warranty is limited to the repair, replacement or credit, at our option, of any items found to be defective after inspection at our facility. Any disassembly or modification of the product or use under conditions exceeding specification limits voids the terms of this warranty.

RETURNED MATERIAL: Approval in the form of a returned material authorization (RMA) number must be obtained from San-tron, Inc. before returning any product for inspection under warranty. The customer must pay shipping charges for all items returned under this warranty. Any material returned without a RMA number will not be accepted for credit.

TERMS OF SALE are F.O.B. Ipswich, Massachusetts. Net 30 days on merchandise unless otherwise mutually agreed upon in writing. Invoices not paid when due will bear interest to date of payment at the annual rate of eighteen (18%) or such lower rate as may be the maximum permitted by law. If customer fails to make payment when due, San-tron may pursue any legal or equitable remedies, in which event San-tron will be entitled to reimbursement for costs of collection and reasonable attorney's fees. No liability will be assumed by Seller for delays due to fire, flood, labor strike, work stoppage, commercial impracticability, terrorism, war, act of God or any other cause beyond the control of the Seller. Orders accepted by us are non-cancelable and non-refundable except with our written consent and upon terms, which will indemnify us for all loss of damage. This contract shall be governed by and construed in accordance with the law of the state of Massachusetts.

ORDER FULLFILLMENT: Should the Sales Order represent a partial fulfillment of a larger order, Purchaser must accept delivery of the remaining goods within one (1) year after the initial receipt of goods by Seller unless otherwise specified on the sales order.

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